

The fast paced Hospitality and Catering industry presents many challenges for both employers and employees. The need to ensure your staff have the necessary qualifications is important.

Whatever requirements you might have, South Tyneside College is able to offer a range of Hospitality and Catering qualifications to suit all of your needs. Whether your staff are new to the industry or have worked in it for years, our range of nationally recognised qualifications help you get your business to where you want it to be.



Hospitality and Catering Courses

▼ **NVQ Level 2 Housekeeping**

This qualification is ideal if your staff job roles include cleaning or housekeeping in a variety of establishments. This may include residential care homes, public houses, schools, hotels and offices. The course covers a variety of topics and will give your staff the confidence to perform well in their job, gain new skills or enhance existing ones. All training and assessments will be carried out in the workplace.

▼ **NVQ Levels 2 & 3 Professional Cookery**

This qualification is ideal if your staff are already working as a cook or chef in the catering services sector or commercial sector. This may include hospitals, schools, colleges, prison service, offices, factories, hotels, restaurants, cafes and bistros. The varied programme of study is made up of individual units, therefore the content of the qualification will be determined by your requirements. The course gives your staff the confidence to perform well in their job, gain new skills or enhance existing ones. All training and assessments will be carried out in the workplace. Depending on the establishment the Level 3 programme may require some attendance at college.

▼ **NVQ Level 2 Multi- Skilled Hospitality Services**

This qualification is ideal for employees who hold a variety of job roles in the hospitality industry. It is particularly suitable for staff that carry out a number of activities across several work areas. For example, a Catering Assistant who is involved in the preparation functions and also the service of food and drink, or a General Assistant in a guest house who as well as servicing bedrooms also deals directly with customers and prepares and serves food.

▼ **NVQ Level 2 Food Service**

This qualification is for employees who are already working in the food service industry in a variety of job roles, including restaurant service and counter service. The course will give your staff the confidence to perform well in their job, gain new skills or enhance existing ones. The programme is varied and made up of flexible units of study related to the workplace.

Hospitality and Catering Courses



NVQ Level 2 Bar Service

This qualification is for employees who are already working in a licensed premises as a bar person. The course will give your staff the confidence to perform well in their job, gain new skills or enhance existing ones. The programme is varied and made up of flexible units of study related to the workplace.



NVQ Level 2 Food Processing and Cooking

This course would be ideal for employees working in a variety of job roles within food processing and cooking. It would be particularly suitable for those working in roles that require the cooking and finishing of food, vending services, making hot and cold sandwiches and completing documentation. Generally these jobs would be in smaller establishments where staff numbers are limited.



NVQ Level 3 Hospitality Supervision

This qualification is available to staff already working in a supervisory capacity, but yet to achieve a Level 2 qualification. The course covers a variety of hospitality functions which can reflect the specialist area that an employee is working in. Broad examples include: Restaurant Supervisor, Kitchen Supervisor, Bar Supervisor, Reception Supervisor and Housekeeping Supervisor. The course will give your staff the confidence to perform well in their job, gain new skills or enhance existing ones.

Other qualifications available include:

- Level 2 Award in Food Safety in Catering (this is not an NVQ)
- BIIAB National Certificate in Personal Licence Holders
- BIIAB National Certificate for Designated Premises Supervisors
- BIIAB National Certificate for Door Supervisors
- BIIAB Award in Responsible Alcohol Retailing
- BIIAB Conflict Handling
- HAB Certificate in Hospitality Selling Skills

- HAB Certificate in Hospitality Customer Service
- HAB Certificate in Conflict Handling
- WSET Certificates (Advanced, Intermediate and Foundation) in Wines and Spirits

Other forms of training is also available to meet your individual establishment requirements.



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